



## Cork University Hospital Charity (CHY 17293; CRN 20064044)

### Donor Charter

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The aim of Cork University Hospital Charity is to source funding through philanthropy in order to supplement the provision of a wide range of life-changing and life-saving equipment and services for patients attending Cork University Hospital and Cork University Maternity Hospital.

As a charity seeking donations from the public Cork University Hospital Charity aims to comply with the Guidelines for Charitable Organisations on Fundraising from the Public.

Our pledge is to treat all our donors with respect, honesty and transparency.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in Cork University Hospital Charity.

We promise we will effectively apply your donations/gifts to us for their intended purposes. We commit that you, our donors and prospective donors will:

- Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.

- Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the charity's most recent, audited financial statements.
- Be assured your donations will be used for the purposes for which they were given and receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties, in compliance with GDPR requirements.
- Receive prompt, truthful and forthright answers to questions you may have.

If you do have a comment about any aspect of our work, in particular in respect of donations, you can contact CUH Charity in writing or by telephone. In the first instance, your comment will be dealt with by our Executive Director, Claire Concannon. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

**Write to:**

Claire Concannon  
Executive Director  
CUH Charity  
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CUH  
Wilton  
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